GLOBAL TEACHERS
GERMANY
2017
Orientation Notebook
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The James G. K. McClure Fund for Education and Development of the Western North Carolina Community Foundation
The Blanche and Julian Robertson Family Foundation
1. Marydith Beasley: Pathways Elementary School, Orange County Schools
2. Peter Bobbe: Mountain Heritage High School, Yancey County Schools
3. Bobbie Cavnar: South Point High School, Gaston County Schools
5. Mary Faulk: Jonathan Valley Elementary School, Haywood County Schools
6. Emily Francis: W.M. Irvin Elementary Elementary School, Cabarrus County Schools
7. Benjamin (Ben) Graham: North Buncombe High School, Buncombe County Schools
8. Olivia Hall: Salemburg Elementary & Roseboro Elementary School, Sampson County Schools
9. Katie Heywood: Aversboro Elementary School, Wake County Schools
10. Jordan Hohm: Broadview Middle School, Alamance-Burlington Schools
11. Anthony Johnson: Isenberg Elementary School, Rowan-Salisbury Schools
12. Angel Ledbetter: Rutherford Early College High School, Rutherford County Schools
13. Kent Lewis: Durham School of the Arts, Durham Public Schools
14. Danielle McCaslin: Mills Park Middle School, Wake County Schools
15. Margaret McNeill: Dunn Middle School, Harnett County Schools
16. Carla McSwain: South Stanly High School, Stanly County Schools
17. Kelly Monosso: Nebo Elementary School, McDowell County Schools
18. Jeanne Morris: Valley Springs Middle School, Buncombe County Schools
19. Shanna Mustin: Andrew High School, Cherokee County Schools
20. Megan Petrizzi: Efland-Cheeks Global Elementary School, Orange County Schools
21. Tina Platek: Jay M. Robinson High School, Cabarrus County Schools
PARTICIPANT LIST

22. Lee Quinn: Broughton High School, Wake County Schools
23. Kevin Scharen: Alamance-Burlington Early/Middle College, Alamance-Burlington Schools
24. Kelsey Sims: Garner Magnet High School, Wake County Schools
25. Cynthia (Cindy) Sinicrope: Hillsborough Elementary School, Orange County
26. Marie Smith: Conway Middle School, Northampton County Schools
27. Amanda Soldner: Carrboro Elementary School, Chapel Hill-Carrboro City Schools
28. Julie Wesner: Green Hope Elementary School, Wake County Schools

PROGRAM FACILITATORS

Meredith Henderson: Senior Director of Programs, Go Global NC
Nicholas Rau: Director of Education and Training, Go Global NC
WE EMPOWER NORTH CAROLINA WITH THE SKILLS, UNDERSTANDING, CONNECTIONS, AND KNOWLEDGE TO SUCCEED IN A GLOBAL COMMUNITY.

goglobalnc.org
Germany has one of the world’s strongest economies and offers an innovative research and education landscape. The program is designed to allow the North Carolina delegation members to gain a better understanding of technological innovation and renewable energy practices in Germany; as well as an enhanced awareness of Germany’s history, culture, and education system. Furthermore, participants will collaborate to explore ways to utilize technology and to incorporate global experiences into the classroom. Teachers who participate in the program will be able to use their firsthand experiences to increase student understanding of Germany and the world.
DESCRIPTION

Germany has long been known for its technological innovation and leads the European Union in patent registrations, renewable energy policies, and manufacturing. North Carolina has many strong ties to Germany. North Carolina hosts the largest cluster of German-owned companies in U.S. In addition, North Carolina has five German sister cities and an array of cultural and business societies that aim to promote German heritage and foster connections between our communities.

GOALS

1. To gain insight into Germany’s history, culture, and education system
2. To learn more about technological innovation, particularly in renewable energy, and sustainable development practices in Germany
3. To use technology to collaborate with other program participants on ways to implement global perspectives and technology into the classroom

PHASES

March 2016
Pre-reading and Study

April 28-29, 2017
Orientation Workshop

June 16-26, 2017
Program in Germany

October 7, 2017
Action-Planning Meeting
Friday, June 16, 2017
• Travel – N.C. to Germany

Saturday, June 17, 2017
• Morning – Arrive and transfer to hotel
• Afternoon – Free time to explore Berlin
• Evening – Group dinner and orientation

Sunday, June 18, 2017
• Morning – Cultural & historic tour of Berlin
• Afternoon – Independent field study

Monday, June 19, 2017
• Morning – JFK Berlin German/American Community School
• Afternoon – Presentation and discussion with Professor Christian Wilhelm and students from Humbolt University

Tuesday, June 20, 2017
• Early Morning – Transfer to Stuttgart
• Afternoon- Introduction to German school system
• Afternoon – Mercedes-Benz museum visit
• Evening – Connect with German teachers

Wednesday, June 21, 2017
• Morning – School visits
• Afternoon – Depart for Freiburg
• Evening – Guided tour of Vauban

Thursday, June 22, 2017
• Morning – Presentation at the Center for Teacher Education of the University of Freiburg
• Afternoon – Introduction and visit to University of Education
Friday, June 23, 2017
• Morning – Transfer to Munich by train
• Afternoon – BMW site visit
• Evening – Dinner and discussion with Teachers in the Economy program

Saturday, June 24, 2017
• Morning – Site visit to Dachau Concentration Camp Memorial Site
• Afternoon – Site visit to Deutsches Museum

Sunday, June 25, 2017
• Morning / Afternoon -Independent field study/ Challenge By Choice activities
• Evening – Group dinner and final debrief

Monday, June 26, 2017
• Morning - Transfer to airport and depart for North Carolina
### FLIGHT INFORMATION

#### Departure - Raleigh

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#### Departure - Charlotte

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### Did you know?

German is the first language of 95 million people worldwide and is the most widely spoken native language in the European Union.
Check In: Plan to be at least 2-3 hours early to provide adequate time for check in for international flight and security. Please allow additional time for the traffic and parking. Carry your e-ticket, itinerary, emergency contact information and valid passport with you in your carry-on bag. When you check-in at the counter or kiosk you can provide your frequent flyer information at that time.

Late Arrivals: If for any reason you miss your flight in the departure or connecting city, it will be your responsibility to arrange with the airline the next available flight and to arrange transportation to or from the airport to the hotel. As soon as your alternate plans are known, please call Rachel Rosenbaum at 919-237-7959 about your new arrival plans so that she can inform the group leaders.
CONTACT INFORMATION

Hotel Information to Come

Please contact Rachel Rosenbaum with any questions regarding accommodations:
919-314-2826 or rlrosenbaum@northcarolina.edu
Coordinator Contact Information

Nicholas Rau  
Director of Education and Training  
Go Global NC  
Email: narau@northcarolina.edu  
Mobile: 910-850-8377

Meredith Henderson  
Senior Director of Programs  
Go Global NC  
Email: mlh@northcarolina.edu  
Mobile: 919-345-1660  
Emergencies only please. Text is preferable

Families May Also Contact:  
Rachel Rosenbaum  
Program Coordinator, Education and Training  
Go Global NC  
Email: rlrosenbaum@northcarolina.edu  
Office: 919-314-2826
REFLECTION TOOLS

When we participate in a global study program, we often take the time to learn about the culture we will be visiting. However, it is also important to look at ourselves and what we bring to the experience. One of the key players in the experience is you. It is your eyes that will see, your ears that will hear, and your personal experiences and history that will help you to interpret what you see and hear.

Although we will be meeting in large group debriefing sessions during the course of the program in Germany, a journal is a great tool to help you reflect on your experience on a day-to-day basis as well as upon your return home.

Before You Go:

It is recommended that you begin your journal before leaving the country. Reflect on your feelings about traveling to Germany, your reasons for joining this study program, your expectations, and on questions you hope to have answered. Below are some questions to help you get started:

- Why are you taking this journey?
- What are you anticipating most about the program in Germany?
- What are you concerned or anxious about?
- What are your assumptions about Germany, the culture, history, education and economic systems? How do you expect the country and the people you meet to look, sound, act, etc?
- What are the key questions you would like to have answered in Germany?

In Country:

While we are in Germany, you can use your journal to record your journey. Some things to think about are:

- Notes from presentations
- Specific quotes
- Sounds, smells, sights, etc. that you are experiencing
- Questions
- Experiences outside the formal program agenda
- Dreams
- Stories, poems, sketches
- Use your journal to collect mementos, such as pictures, postcards, etc., to share with students and faculty
- Record commitments or intentions to act when you return home

Upon Your Return:

It is important to reread and review your journal after your return home. Continue to reflect on some of your experiences in Germany and their effect on your life in North Carolina. Some additional questions that may be helpful are:

- What did the experience of traveling to Germany with this global study program mean to you?
- What are some of the main ideas that you would like to convey to your family, friends and colleagues about Germany now that you have been there?
- How will this experience impact your professional practice?
- What are some initial ideas that you have for recommendations for North Carolina policy and/or programs based on your experiences?
- What is the most important learning you derived from this experience?

Bring your journal with you to the follow-up workshop. You may find that you want to refer to it as you begin the next stage of your action-planning.
Most participants on a learning journey come with camera in hand, eager to photograph their experience for their own memories and to share with friends and family. Photos are a great way to document a travel seminar, but a camera can be a tricky tool to use well. How you use your camera reflects your level of respect for the local people and your long-term commitment to mutual understanding and responsible travel.

Guidelines for Taking Photos on a Learning Journey:

- **Ask permission** before you take a photo, even if it is just a smile and a nod toward your camera.

- **Avoid telephoto lenses:** It is best to use them only when shooting landscapes, animals, or during performances or festivals, when it is difficult to get close to people. Even then try to seek your subject out afterward to tell them you’ve taken a photo and explain who you are.

- **Send copies:** If possible, offer to send a copy if it turns out well and make sure you follow up.

- **Pay attention to your prejudices:** Ask yourself why you feel compelled to take a photo. Ask yourself how you would feel if the situation were reversed: would you feel comfortable having your photo taken by this person in these circumstances?

- **Make connections:** On your travel seminar, you will have the opportunity to meet and talk with many local people. Take pictures of the friends that you make instead of trying to grab images from strangers on the street.

- **Take pictures of normal things.** Pictures of your room, meals, stores, etc. will help you answer some of the basic questions like “what did you eat?”

- **Your trip leaders, resource people and fellow participants all form an important part of your experience.** Photos of them will help trigger memories and capture the flavor of visits.

- **Get closer and pay attention to details:** The best pictures are ones where the subject is clear and where details help to tell the story. Getting closer (easier when the subject is not a person), can vastly improve your photo.

*Note: these guidelines were modified from an article by Chris Welch, Tips for Making Better Travel Photos, found in the Minneapolis Star Tribune, Sunday July 16, 2000, page G9.*
NEED TO KNOW

History: Events in Germany have often dominated the European stage, but the country itself is a relatively recent invention. For most of its history, Germany has been a patchwork of semi-independent principalities and city-states, occupied first by the Roman Empire, then the Holy Roman Empire, and finally the Austrian Habsburg Empire. In 1933, Adolf Hitler and the Nazi party began a reign of terror that led to World War II.

In 1949, Germany was divided into two: the Federal Republic of Germany in the west and the communist German Democratic Republic in the east. It wasn’t until 1989-1991 when the Berlin Wall, which separated East and West Germany, was torn down that a unified Germany was formed.

Greetings: The standard greetings throughout the country are “Guten Tag” and “Hallo.” When departing, say “Auf Wiedersehen” or “Tschüss.” At a business or social meeting, shake hands with everyone present when arriving and leaving. If you don’t speak German, do not directly address Germans in English, as many may feel offended. Germans do not expect to be greeted by strangers, even when eye contact has been made. In general, Germans like third-party introductions whenever possible.

Titles & Courtesy: Germans are more formal than Americans in addressing each other. It is polite to always address acquaintances as Herr (Mr.) or Frau (Mrs.) plus their last name; do not call someone by their first name unless invited to do so. Being on time for appointments, even casual social ones, is very important to Germans. There is no “fashionably late” in Germany. Tardiness is viewed as thoughtless and rude, thus it is best to call with an explanation if delayed.

Hand Gestures & Public Behavior: The “thumbs up” gesture typically means the number one and can also be a sign of appreciation or agreement. Never use the “okay” sign (index finger and thumb joined together to make a circle) as this is considered a rude gesture. Appreciation may be shown by putting clasped hands over one’s head. Breaches of etiquette like spitting on the street, listening to loud music, littering the pavement, smacking chewing gum or public drunkenness are frowned upon as loutish behavior. Germans are less formal when it comes to nudity, thus do not be alarmed when coming across nude sunbathers in public parks.

Business Etiquette: Germans value order, privacy and punctuality. They are thrifty, hardworking and industrious. Germans respect perfectionism in all areas of business and private life. It is very important to always arrive on time; Germans are very punctual. Hierarchy, directness, and a certain measure of separation between work and private life are essential values in German business culture. When introducing yourself, never use your title; introduce yourself by your last name only.
Cuisine: Germanic cuisine is heavy, hearty and—by European standards—inexpensive. Germany is famous for its traditional staple food and drinks: breads, potatoes, cabbage, sausage, pork, Riesling and beer. However, Germany does not limit itself to the traditional foods. The country also offers a vast array of all kinds of wonderful dishes. Germans are health-conscious and quite passionate about choosing organic products. Water is not free. If you order water you will be expected to pay for it as any other beverage ordered. Also when ordering water, you will be asked whether you want still or carbonated mineral water.

Eating Habits: The warm meal of the day is often eaten at noon, though modern work routines seem to encourage assimilation to American patterns (eating the warm meal in the evening). “Kaffe und Kuchen” (Coffee and cake), known as a meal between meals (similar to the British tradition of Teatime) is usually served between 3:00 and 4:00 p.m. Germans take this time to pause and enjoy some treats, gossip, catch up or spend a leisurely afternoon moment with friends, family, or guests. It is seen as a sign of hospitality to invite guests to a meal.

Tipping: Restaurant bills always include a Bedienung (service charge), but most people leave an additional 5-10% unless the service was truly terrible. In Germany, waitresses are paid more, so the tips are smaller compared to America. It is typically considered rude to leave the tip on the table; usually when paying inform the waitress how much you wish to pay or simply do not ask for any remaining change.

Time Difference: All of Germany is on Central European Time, which is six hours ahead of Eastern Standard Time and nine hours ahead of Pacific Standard Time.

Electric Current: The normal electric current in Germany is 220 volts, 50Hz; wall outlets take continental-type plugs (two round prongs). Bring along adapters and converters for electrical appliances. The hotels should have hairdryers and irons available.
**NEED TO KNOW**

**Money:** Germany shares a common currency, the euro (€), with 19 other countries. Currently the exchange rate for 1 euro, is .93 U.S. dollars. Exchanging currency in Germany is fairly easy and should not pose any issues.

Like the US dollar, a euro is divided into 100 cents. There are seven different bills and eight different coins in use. The coins are: 1, 2, 5, 10, 20, and 50 cents; along with one and two euro pieces. The bills are available in denominations of 5, 10, 20, 50, 100, 200, and 500 euros.

Your own bank will most likely charge a fee for using ATMs abroad. Some German banks extract €3–€5 fees for the use of their ATMs. Nevertheless, you’ll usually get a better rate of exchange via an ATM than you will at a currency-exchange office or even when changing money in a bank. Extracting funds as you need them is a safer option than carrying around large amounts of cash. All major U.S. credit cards are accepted in Germany. It’s a good idea to inform your credit-card company before traveling outside the US, especially if you do not travel internationally very often. Otherwise, credit authorization may be declined. Record all your credit-card numbers—as well as the phone numbers to call in case your cards are lost or stolen.

While some hotels, restaurants and other venues will take credit cards, a large amount do not. When shopping or consuming anything, it is always wise to ask in advance; otherwise you’ll be expected to pay in cash. The most commonly accepted cards are Visa and Mastercard.

**Using your cell phone in Germany:** Call your cell phone provider to make sure that they offer phone coverage in Germany and that your specific phone model will work. Ask to be upgraded to international roaming if necessary. Purchase the correct plug adapters from an electronics store before you leave home so that you can charge your cell phone while abroad.

**Calling Germany from the U.S.:** Dial 011, the international access code. Dial 49 (the country code for Germany). Dial the 2-5 digit area code. Then dial the local phone number. The longer the area code is, the shorter the local telephone number and vice versa. Dial the rest of the telephone number. If you follow these steps but still can’t connect, dial 00 and ask the international operator to help you place the call.

**Calling the U.S. from Germany:** First dial “00” (this is the international prefix to dial out of Germany). Then dial “1” (this is the international code used to dial to the U.S.). Followed by the area code and phone number.
Go Global NC cannot guarantee your safety while traveling but the staff is very conscious of participant safety in planning and carrying out programs abroad.

Go Global NC staff:

- Communicate with international counterparts on local safety issues
- Monitor State Department advisories and warnings
- Contact State Department Country Desk or U.S. Consulate or Embassy in country when conditions seem questionable
- Provide you with Emergency Contact Information
- Register your group at the nearest U.S. Consulate or Embassy with a list of participants and the group itinerary

Although there are certain inherent risks in international travel, there are things that you can do to help insure your own safety and that of the group.

Go Global NC strongly recommends the valuable suggestions found in the State Department A Safe Trip Abroad.

In addition, Go Global NC recommends adhering to the guidelines found on the following page:

State Department Site for Germany: https://travel.state.gov/content/passports/en/country/germany.html
SAFETY & HEALTH

Behavior

• Avoid public places where U.S. Americans are known to congregate, for example, Hard Rock Café, American Express offices, etc.

• Don’t draw attention to yourself or the group by talking loudly in public. U.S. Americans in their enthusiasm for their new experiences can seem unintentionally obnoxious to others.

• If you become aware of a dangerous situation or a possible health hazard, contact the group leader immediately.

• Respect the customs and obey the laws of the host country.

• Be on your best behavior. For example, avoid arguments over a restaurant tab, which would call attention to you.

• Watch out for members of the group.

• Beware of pickpockets. Carry purses securely tucked under your arm. Carry valuables such as passports and tickets in an internal pocket or under your clothing or leave them in the hotel lock box.

• Be alert to your surroundings and those around you.

• Keep away from political and other demonstrations.

• Be careful of WHO and WHAT you photograph. Always ask permission before taking pictures.

Safety While Traveling

• Avoid unregulated modes of transportation.

• Carry the emergency contact list and the itinerary with you at all times.

• Carry a card with your hotel or host address written out in the host language for easy reference by host nationals, taxi drivers, etc. A hotel business card or brochure can serve this purpose.

• Stay with the group. If you must leave the group, inform the leader or a group member of your whereabouts. Use the buddy system to help insure the safety of all.

• Be alert in airports. Don’t leave your bags unattended or agree to watch a stranger’s bag.

• Make copies of the picture page of your passport and any other important documents you carry with you (i.e., visas, green card). Give a copy to Go Global NC, leave a copy at home, and carry a copy with you.

• Don’t go anywhere with a stranger.

• Travel light. It will simplify check in at airports but it will also make you more mobile in the event that you have to move quickly in an emergency.

• Walk only in well-lighted, populated areas.

• Travel with a companion whenever possible; Travel in daylight hours if you must travel alone.

• Familiarize yourself with the public transportation system to avoid appearing like a vulnerable tourist.
Dress

- Dress to blend in with the local culture so as to avoid calling attention to yourself. Avoid American flags, university paraphernalia, tennis shoes, baseball caps, and other clothing that mark you as an American.

Finances

- Be discreet when paying for something.
- Be cautious when withdrawing funds from ATMs again being conscious of people around you.
- Have an emergency financial plan. For example, have a credit card which can be used in the event of unexpected expenses.
- Carry your HTH health insurance card with you at all times.
- Consider purchasing individual cancellation insurance, which is not covered by the program fee.

Health

- During long international flights, walk around the plane frequently to keep your circulation going and help avoid blood clots. Flex legs, feet and ankles in the seat.
- Drink lots of water and avoid dehydration by limiting alcohol and caffeine intake.
- Elastic support stockings may help reduce the danger of blood clots.
- Carry medicines in prescription bottles with you in carry on luggage. If you may need refills carry prescriptions as well.
- Take extra pairs of contacts or prescription lenses.
- Do not buy food on the streets, unless it is commercially packaged.
- Drink only bottled water unless the CDC guidelines and the program coordinators have indicated that tap water is safe to drink.
- Follow CDC guidelines and recommendations by program coordinators regarding eating raw fruits and vegetables.

Check Out the Following Websites for Additional Safety & Health Tips

- American Citizens Services-
  U.S. Department of State
  A Safe Trip Abroad
- U.S. Department of State Travel Warnings
- CDC Health Information for Travelers
- Deep Vein Thrombosis
- Traveler’s Diarrhea
PACKING TIPS

**Carry on baggage:** Be sure to include all medications in their prescription containers and at least a change of underwear in your carry on luggage since it is not unusual to have bags arrive later than you do!

**Liquids:** Liquids, gels, and/or aerosols in carry-on bags must fit in one clear, re-sealable quart-sized plastic bag. The TSA's 3-1-1 rule describes specific requirements for bringing liquids through security checkpoints: 3 ounce bottles or less; 1 quart-sized, clear, plastic, zip-top bag; 1 bag per passenger placed in screening bin. Plastic bags must be completely sealed and will be x-rayed at the security checkpoint separately.

The following items are allowed, but must be presented to officials at security checkpoints if they are not contained in clear plastic bags or are of greater volume than 3oz.

- Medications (liquid, gel, or aerosol)
- Liquids, juices, or gels for diabetic passengers who indicate a need for such items to address their medical condition. (A letter from your physician is not necessary).

**Luggage:** Travel light! You will be handling your own luggage, often in very crowded circumstances. We ask that you limit your luggage to one checked bag and one carry-on bag. Airlines have varying regulations and fees related to baggage; please check your carrier’s website for specifics. Once you pack, walk around the block with your luggage to be sure you are comfortable porting your bags. The Transportation Security Administration (TSA) website is a good resource for and what to pack, along with updates on restrictions: [https://www.tsa.gov/travel](https://www.tsa.gov/travel).

**Clothes:** Business or business casual clothing will be appropriate for meetings with government officials and site visits. Semi-casual dress will be fine for days when we are sightseeing and traveling. Plan to layer clothing since weather can be changeable and unpredictable. Take clothes which are wrinkle resistant, hand washable, darker colors (to hide dirt), quick drying, interchangeable. Also, don’t worry about wearing the same clothes several times. Others will be doing the same thing!
PACKING CHECKLIST

- Passport
- Ticket
- Debit/Credit Card (Let your bank know your travel plans to avoid hassles)
- Cell Phone (Check with your service provider)
- Watch/Travel Alarm Clock (especially if you are not bringing your cell phone, in order to stay on time)
- Lightweight Flashlight
- Medical/Health supplies, including: Band-Aids, OTC diarrhea medication, Tylenol/Aspirin, etc.
- Medications in their prescription containers for the entire trip/copy of prescriptions if you anticipate needing refills
- Wash-and-dry towelettes or hand sanitizer
- Insurance card and claim form (Provided by Go Global NC staff)
- Business clothes for educational programming; casual dress for sightseeing and free time.
- Raincoat/jacket or umbrella
- 1 pair of comfortable business shoes
- 1 pair of comfortable walking shoes
- Extra pair of glasses or contact lenses, and a copy of your lens prescription
- Copy of the first page of your passport (as well as visas, if applicable) stored separately from your passport
- Electric converter and/or adaptor if you want to use electrical devices
- Washcloth (these may not be available in hotels)
- Camera/memory card
- Journal for keeping notes and observations
- Cosmetics
- Earplugs, especially if you are a light sleeper
- Toilet paper or tissues for use in public toilets
The participant program fee covers international health insurance through HTH Worldwide Insurance Services. This policy is valid while abroad, for the dates listed on your HTH Medical Insurance ID card. Should your travel plans go beyond the dates of the program, contact Go Global NC to extend your health coverage. This policy covers health only. You are advised to seriously consider purchasing lost baggage and/or trip cancellation insurance since Go Global NC is not responsible for the cost of missed flights for illness or other reasons.

The Plan features HTH Worldwide’s Global Health and Safety Services - online tools and toll-free assistance to help members manage their health and safety risks, from finding the right doctor to receiving real-time alerts and advice on health and security threats. Visit the HTH website for these resources and for additional information.

Please carry your HTH Worldwide Insurance ID card and claim form with you at all times while traveling abroad in the event of a health emergency.

HTH Worldwide Numbers

While you are abroad:  +1-610-254-8769 (collect calls accepted)
Within the US:  1-888-243-2358

HTH Website:  http://hthstudents.com

HTH Email:

Questions about plan:  customerservice@hthworldwide.com

24/7 Assistance:  globalhealth@hthworldwide.com

Go Global NC, 68 T.W Alexander Drive, Box 13628, Research Triangle Park, NC 27709, 919-314-2826

In all calls to HTH Worldwide Insurance Service, please refer to the patient name and the University of North Carolina sub category USSNC Go Global NC Policy Number BCS-3428-A-13 which covers all participants in Go Global NC programs.
IN AN EMERGENCY, SEEK APPROPRIATE MEDICAL CARE DIRECTLY AND THEN CALL HTH WORLDWIDE.

Ask the Go Global NC program coordinator or local contact person for health care provider suggestions. Or call HTH Worldwide directly for referrals to doctors or hospitals. Once at the health care provider, present the insurance card as proof of coverage.

PAYMENT:

Referrals to medical facilities are not intended as payment guarantees but are intended to direct participants to quality medical services. Thus, the participant may still have to pay part of all related expenses and request reimbursement later. If required to pay for all or part of the services, have the doctor sign the claim form provided to you and provide a receipt of payment. You can submit the claim form to HTH Worldwide along with receipts when you return to the U.S.

If the service provider wants to coordinate payment directly with HTH or wants proof of coverage other than the insurance card, the provider should call HTH Worldwide and identify the participant as a member of the University of North Carolina group plan.

THE PLAN COVERS EMERGENCY MEDICAL EVACUATIONS AND REPATRIATIONS WHICH ARE SUBJECT TO THE PRIOR APPROVAL OF HTH WORLDWIDE INSURANCE SERVICES.
Did you know?
The longest word published in the German language is 79 letters? Try saying Donaudampfschifffahrtselektrizitätenhauptbetriebswerkbauunterbeamtengesellschaft 10 times!
<table>
<thead>
<tr>
<th>English Phrase</th>
<th>German Translation</th>
<th>German Pronunciation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hello</td>
<td>Hallo</td>
<td>Ha-lo</td>
</tr>
<tr>
<td>Good Day (Another form of Hello)</td>
<td>Guten Tag</td>
<td>Goo-tehn tahg</td>
</tr>
<tr>
<td>Do you speak English?</td>
<td>Sprechen Sie Englisch?</td>
<td>Shprehkh-ehn zee ehgn-lish</td>
</tr>
<tr>
<td>Yes/No</td>
<td>Ja/ Nein</td>
<td>Yah/Nine</td>
</tr>
<tr>
<td>Please/You’re Welcome</td>
<td>Bitte</td>
<td>Bit-tuh</td>
</tr>
<tr>
<td>Thank You</td>
<td>Danke</td>
<td>Dahn-Kuh</td>
</tr>
<tr>
<td>Excuse Me</td>
<td>Entschuldigung</td>
<td>Ehnt-shool-dig-oong</td>
</tr>
<tr>
<td>Goodbye</td>
<td>Auf Wiedersehen</td>
<td>Owf vee-der-zayn</td>
</tr>
</tbody>
</table>

Want to learn a little more German? [Visit BBC.co.uk’s German language guide.](https://www.bbc.co.uk/culture/guides/70277263)
EDUCATIONAL SITE VISITS

Deutscher Bundestag:
Parliament of the Federal Republic of Germany

Zentrum Überleben:
Department for Refugee & Migration Services

Dachau Concentration Camp Memorial Site
SCHOLARLY ARTICLES

• *Study and Research on Sustainability in Germany* by The Federal Ministry of Education and Research

• *The BLK ‘21 Programme in Germany: A ‘Gestaltungskompetenz’-based model for Education for Sustainable Development*

• *From Environmental Education to Education for Sustainable Development in Germany* by Dietmar Bolscho and Katrin Hauenschild

• *Germany’s Energy Gamble* by Quirin Schiermeier

• The Education System in the Federal Republic of Germany 2013/2014

• Basic Structure of the Education System in the Federal Republic of Germany-Diagram

• *German History in Documents and Images*
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